



## Coronavirus Information Table of Contents

- [Accommodative Services](#)
- [Admissions, Enrollment Services](#)
- [Campus Operations](#)
- [Classes and Academic Resources](#)
- [COVID 19, Health & Wellness](#)
- [Residence Hall](#)
- [Technology and Support](#)

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .  
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes,  
etc. contact Tanya Hoiston, Coordinator Student Accommodations & Testing Services at  
[accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

## Accommodative Services

**Q: What happens if my child(ren) test positive and I have to stay home due to lack of childcare?**

**A:** Jefferson Community College makes every effort to work with students during these unprecedented times. Students experiencing this situation are directed to contact Tanya Hoistion at the Office of Accommodative Services [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) to discuss options. This office will serve as the liaison between the student and faculty members.

**Q: How do I apply for a medical or religious exemption from the COVID-19 vaccine mandate?**

**A:** The Office of Accommodative Services processes exemption requests for vaccinations. **Forms and Guidelines** to apply for an exemption are located on [Accommodations and Accessibility](#). Applications for exemptions are looked at on a case by case basis. An application submission does not equate to an exemption for getting the COVID-19 vaccine. **To be eligible for a potential exemption for spring semester classes, the application must be submitted to Accommodative Services by Friday, August 19, 2022.**

**Access forms directly here:**

[COVID-19 Medical Exemption Form](#)

[COVID-19 Religious Exemption Form](#)

**Q: Can I register for accommodations now if I have not already?**

**A:** Yes. We understand that some students with disabilities may have elected to not register their disability previously with the Accommodative Services Office, and may wish to do so at this time. To begin, please [contact the ASO](#) to complete our Confidential Registration Form.

**Q: How do I take an exam/quiz with accommodations?**

**A:** Students will be using an email format of the purple testing request form. They will email their professor with the form and still contact the Testing Center to schedule their exam/quiz.

[Back to Table of Contents](#)

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .  
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoistion, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

## Admissions, Enrollment Services

### **Q: Can I still schedule a campus visit or tour?**

**A:** Admissions, student records, financial aid and education planning staff are available for **online and in-person appointments**. Appointments may be requested through the [Virtual Kiosk](#) or by calling (315) 786-2437. We look forward to meeting you in a safe and healthy environment. For this reason, we request all in-person appointments must be scheduled in advance. When your appointment is confirmed, you will be advised as to the process for when you arrive on campus. Face coverings and social distancing are required. At this time, campus tours are not yet available. Walk-in services will be available beginning April 5<sup>th</sup> Monday-Thursday from 8:00am-5:00pm.

[Back to Table of Contents](#)

## Campus Operations

### **Q: Do I have to wear a face covering on campus?**

**A:** Face coverings are not required.

### **Q: Is the library open?**

**A:** Yes, the library is open.

[Library Hours](#)

[Library Guidelines in Effect During the Covid-19 Pandemic](#)

Library staff can be reached by calling 315-786-2225 or via email [library@sunyjefferson.edu](mailto:library@sunyjefferson.edu).

### **Q: Is the campus bookstore open?**

**A:** The Bookstore is open Monday–Friday from 8:30 a.m. to 4:00 p.m. Textbooks and academic supplies can also be ordered [online](#) and by calling (315) 786-2260.

### **Q: Will student workers still be able to work?**

**A:** Yes. Student workers should contact their supervisor for information.

### **Q: Are dining services available on campus?**

**A:** The Dining Hall will be open Friday before classes start.

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .

For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoistion, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

**Q: Is the childcare center on campus open?**

**A:** Yes. To inquire about childcare, please call (315) 786-6583.

**Q: Is the fitness center open?**

**A:** Current Fitness Center Hours:  
Monday - Friday 11:00am - 2:00pm

Closed Weekends and the following dates: June 20<sup>th</sup> (in observance of Juneteenth) July 4<sup>th</sup> (Independence Day)

All students, faculty, and staff must create an account with IMLeagues to reserve your time slot in the Fitness Center. Smart Phone Users: <https://smarturl.it/IML> or online: <http://www.imleagues.com>

[Back to Table of Contents](#)

## Classes and Academic Resources

**Q: Is JCC back to in-person classes?**

**A:** All class formats are currently being offered. Students will be notified immediately should conditions change

Have questions? Talk with an enrollment specialist - appointments may be requested through the [Virtual Kiosk](#) or by calling (315) 786-2437.

[Back to Table of Contents](#)

## COVID 19, Health & Wellness

**Q: Is COVID testing required?**

**A:** As of now, testing is not required if vaccinated, it is highly recommended. Unvaccinated students that have exemptions are required to test weekly.

**Q: I feel sick. What should I do?**

**A:** If you are experiencing COVID like symptoms **and are not sure what to do about your classes**, please contact Student Accommodations & Testing Services coordinator Tanya Hoistion at 315-786-2335 or [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) .

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .  
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoistion, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

**Q: Is there a health care provider on campus?**

**A:** The [Health and Wellness Center](#), operated by the North Country Family Health Center, is staffed by a physician's assistant. Students, faculty, and staff may call (315) 786-1042 to make a same-day appointment.

**Q: What is the College doing to prevent the spread of illness?**

**A:** Our facilities department has set up additional stations around campus and in classrooms with antibacterial hand sanitizer and disinfectant wipes. Our cleaning staff is paying close attention to door handles, railings and buttons, and we are deploying weekly sanitizing fogger.

[Back to Table of Contents](#)

## Residence Hall

**Q: Do I have to wear a face covering in the residence hall?**

**A:** At this time, the wearing of masks is optional. NOTE: All students with medical or religious exemptions are required to participate in pool testing.

**Q: Can I have guests in the residence hall?**

**A:** TBD

**Q: Can we use the multi-purpose room in the residence hall?**

**A:** Yes. The Multi-Purpose room will be open for resident use.

**Q: Can we hang out in the Hub?**

**A:** Yes. THE HUB will be open for resident use.

**Q: Will there be a shuttle service from the residence hall this semester?**

**A:** Yes. Schedule is TBD. NOTE: In the event a resident cannot leave campus to obtain supplies, our Campus Food Pantry is fully stocked and available for resident use. Please visit Beverly in the CLC Building or send an email to [foodpantry@sunyjefferson.edu](mailto:foodpantry@sunyjefferson.edu) to obtain access to the Food Pantry.

**Q: Can we travel during holiday breaks?**

**A:** Yes. However, we encourage all residents to follow CDC recommendations on travel.

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .

For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoiston, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

**Q: What if I decide to move out at some point during the semester?**

**A:** In the event a resident decides to move out of East Hall during the semester, the following is understood...You have signed a contract – you are obligated for all charges whether you move out of East Hall or not. You may be relieved from your contractual obligation under the following terms...

- Marriage or birth of your child
- Medical withdrawal from college due to health concerns
- Total withdrawal from college
- Graduation
- Mandatory Military Duty

This information is subject to change as COVID-related conditions develop.

[Back to Table of Contents](#)

## Technology and Support

**Q: I don't have reliable internet - what can I do?**

**A:** The library has computer workstations available (all socially distanced), laptops for sign-out and use in the library, or you can bring your own device to access campus WiFi and printers. There are also laptops available for sign-out and use in the Fireside Lounge in the Deans Collaborative Learning Center. Laptops can be checked out at the front desk, first come-first served, during regular business hours.

Should you find yourself without a reliable computer or internet access, please be sure to reach out to your instructors or your advisor and let them know. We are here to help.

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .  
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoiston, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.

The Deans Collaborative Learning center has Internet access as well as computers (desktops in the library) and laptops available for sign out on both floors.

Also, there are lots of businesses in your local community that offer free public WiFi that extends into exterior spaces such as parking lots. To find a location near you, simply google “public WiFi near me”.

**Q: Are the computer labs on campus available?**

**A:** The computer labs in the Jules Center are currently closed (last updated March 2021) however the Deans Collaborative Learning Center is available with access to computers and printing on both floors. There is also a printing station on the second floor of the Jules Center.

In the library, there are also socially distanced computer workstations, laptops that can be signed out and used within the library, as well as Zoom rooms you can use for participation in online classes. You are welcome to bring your laptop to the library and access the campus WiFi network and printers.

[Back to Table of Contents](#)

\*\*\*\*\*

General questions can be emailed to [vaccine@sunyjefferson.edu](mailto:vaccine@sunyjefferson.edu) .  
For questions regarding positive test/isolation and/or quarantine status, exemptions, missed classes, etc. contact Tanya Hoistion, Coordinator Student Accommodations & Testing Services at [accommodations@sunyjefferson.edu](mailto:accommodations@sunyjefferson.edu) or 315-786-2335.