How to create an FSA ID

The FSA ID – a username and password – has replaced the Federal Student Aid PIN and must be used to log in to certain U.S. Department of Education websites. Your FSA ID confirms your identity when you access your financial aid information and electronically sign Federal Student Aid documents. If you do not already have an FSA ID, create one by logging in to https://fsaid.ed.gov .

Step 1   When logging in to the website listed above, click on "Create An FSA ID".
Important: Both the Student and Parent need to have an FSA ID. Only the owner of the FSA ID should create and use the account. Never share your FSA ID.

Step 2   Enter your e-mail address and create a username and password.
Important: The Student and Parent **cannot** use the same e-mail address.

Step 3   Enter your Security number, date of birth and name then your contact information, challenge questions and answers.

Step 4   Review your information and read and accept the terms and conditions.

Step 5   Confirm your e-mail address using the secure code, which will be sent to the e-mail address you entered when you created your FSA ID.

Step 6   For students who previously had a FAFSA PIN, you can link your PIN to your new FSA ID which will allow you to use your FSA ID immediately. On the FSA ID website, select "edit my FSA ID" and click on "link your PIN". Enter the necessary information and click on "verify".

If you linked a previous PIN to your new FSA ID, you can use your FSA ID to sign a FAFSA right away. If you did not have a previous PIN, your FSA ID will be available to use once the Social Security Administration verifies your information in one to three days. For help, visit www.StudentAid.gov/fsaid.

Having trouble using your FSA ID?

In the event that a user has locked their FSA ID, they can go to https://fsaid.ed.gov and click on the tab "Edit My FSA ID".

The user should log into the site with either their username or their verified e-mail address and password, and click the "Login" button.
Once logged in, the user will be taken to a page that states: "Your FSA ID is locked. To unlock it, use one of the following options".

Users are then directed to verify their identity by selecting one of the options listed. Once the user's identity is verified, their account will be unlocked.

Students and parents who require additional assistance with their FSA ID should contact FSAIC at 1-800-4-FED-AID (1-800-433-3243). Web chat is also available from the FAFSA.gov "Help" page under "Contact Us"